



Professional Exterior Cleaning for the Hospitality Sector

Based in Chester | Serving Cheshire, Merseyside & North Wales



ROKJET
Facilities Maintenance



Our Specialist Services

High Pressure Cleaning

Van mounted heated systems for effective removal of grime, algae, moss, and surface build-up from hard surfaces including paving, stonework, walls, and public walkways.

Commercial Roof Cleaning

Safe removal of moss, lichen, and dirt from commercial or industrial roofs using mobile elevated platform systems.

Render & Cladding Softwashing

Biocide-based cleaning to eliminate algae and staining from rendered walls, facades, and cladding systems – without damage.

Historic Building Cleaning

Approved methods for cleaning Grade I & II listed buildings while preserving surface integrity and appearance.

Gutter Clearing & Inspection

Planned or reactive maintenance to clear blockages, prevent water ingress, and extend gutter lifespan.



Who We Work With

- Pubs & Hotels
- Restaurants & Cafe's
- Schools, Universities & Academies
- Local Authorities & Councils
- Commercial Property Managers
- Facilities & Estates Teams
- Heritage & Conservation Bodies
- Business Improvement Districts (BIDs)

CASE STUDY

Chester BID is responsible for maintaining and improving the public realm across Chester city centre, supporting businesses, occupiers and visitors through high standards of cleanliness, safety and presentation. The large estate covers retail frontages, hospitality venues, hotels, cultural buildings and transport corridors.



STARBUCKS



FIVE GUYS

TESCO



STORYHOUSE

Chester Business Improvement District (BID) - Chester City Centre

Task: Deliver both planned programmes and reactive call-outs to 30+ streets and locations

Challenges

1. Heavy chewing gum contamination
2. General surface staining and soiling
3. Slippery areas caused by biological growth and spillages
4. High footfall and constant public access
5. Work entirely out of hours to avoid disruption
6. Provide a reliable water supply solution

Our Solution

Rokjet was appointed in 2023 to deliver a city-wide chewing gum and hardstanding cleaning programme across Chester city centre.

We deployed two specialist teams operating van-mounted high-pressure heated cleaning units to deliver high-output, consistent cleaning performance across multiple sites in a single shift.

All water is provided independently by Rokjet using 2,000-litre bowzers, allowing us to operate without relying on on-site utilities.

The Result

A city-wide improvement in the condition of Chester's footpaths and public realm. The contract continues as an ongoing planned maintenance programme, with reactive support as required.



Why Work With Rokjet?

I can't recommend Dominic and his team at Rokjet highly enough, they turn up early and get the job done, to an excellent standard every time we've used them! They also volunteered to help us tidy up the front of a local charity shop that raises money for people who are homeless or refugees here in Chester, again they did a brilliant job!! First class family business.

Adam Dandy, Dandy's Topsoil



We use Rokjet's services each month to provide cleaning support for our city centre businesses. Dom and the team are efficient, communicate well, and take into account each of our business's locations and requirements. We have been using Rokjet for over 2 years now, after Dom and the team initially came out and completed an urgent job for us on short notice. Highly recommend.

Luka Morrell, Chester BID



Rokjet have provided exterior cleaning services for Urbano 32 on Bridge Street, Chester, for several years. The team are always very professional and diligent in ensuring a high-quality job that enables us to maximise the presentation of the venue to our customers. I would have no hesitation in recommending them to other businesses in the hospitality sector.

Ian Wade, Urbano 32 Restaurant, Chester



- SSIP Registered Member
- EA Registered
- FSB Member
- SafeContractor Approved

Contact us



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